



## Device Trade-In Program

### UPGRADE IN JUST 8 EASY STEPS

Ready for the newest technology, but need to offload your current handheld first? **Ortiz Performance** makes it easy and hassle-free to upgrade your handheld or device! With an included shipping label and easy to follow instructions, don't waste your time with marketplace listings, forums, and low-ballers. Get it sold and move on to better things!



### STOP! DON'T JUST SEND US YOUR DEVICE, WE HAVE PROCEDURES!

To ensure swift processing, follow the below guide to complete your device trade-in:

#### Phase 1 (Order your NEW Device):

- 1.) Purchase your new device through our online store.
- 2.) Look at your Invoice and note the ORDER NUMBER
- 3.) Fill out the form below, noting the handheld you are trading in, your Name, the Order Number from your NEW device, and fill out your return address.

#### Phase 2 (Send back your OLD Device):

- 4.) Use your OLD Device to Return the Vehicle to the STOCK tune.
- 5.) Verify that the device is UNMARRIED and has more than 3 UNLOCKS remaining on the DEVICE INFO screen.
- 6.) Print this document and ensure the required information is filled out.
- 7.) Place the packing slip inside the box, the shipping label on the outside.
- 8.) Ship the package back to us.\*

\* E-mail us at [OrtizTuningPerformance@gmail.com](mailto:OrtizTuningPerformance@gmail.com) and we can supply a USPS pre-paid shipping label.



FILL OUT THE INFORMATION BELOW AND PLACE INSIDE PACKAGING WITH YOUR TRADE-IN DEVICE



I am trading in an X4 Programmer - **\$150**

Name: \_\_\_\_\_

I am trading in a BDx Programmer - **\$150**

New Device Order Number: \_\_\_\_\_

I am trading a Livewire TS Programmer - **\$250**

I understand the device I am trading in **MUST** be in good physical condition, with all programmer cables, in working order and **MUST** be "Unmarried" from the Vehicle with **AT LEAST 3 UNLOCKS** remaining. If any of these conditions have not been met, the device will be returned to me and no refund or trade-in value will be issued.

Customer Address:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_